



SMS Terms & Conditions

1. Introduction

This Text Messaging (SMS) Privacy Policy and Terms of Use outlines how Family First Wellness Center collects, uses, and protects the information provided by patients when they opt-in to receive text message notifications. By subscribing to our SMS services, you agree to the terms outlined in this policy.

2. SMS Consent Communication

The cell phone numbers collected as part of SMS consent will not be shared with third parties for marketing purposes.

3. Types of SMS Communications

We use text messages for the following purposes:

- Appointment reminders
- Notifications about prescription refills or medication availability
- Billing inquiries
- Health related updates
- Follow up messages

Example: Hello, this is a reminder of your upcoming appointment with Family First Wellness Center on [Date] at [Time]. Reply STOP to opt out of SMS messaging at any time.

4. Message Frequency

Message frequency varies based on patient needs and services. You may receive up to 4 SMS messages per week regarding your appointments or account status.

5. Potential Fees for SMS messaging:

Be aware that text messaging and data rates may apply, depending on your mobile carrier's pricing plan.

6. How to Opt-In

Patients may opt in to receive SMS messages verbally during a conversation

7. How to Opt-Out

You can opt out of receiving SMS communications at any time by replying "STOP" to any SMS message. Alternatively, you can contact us directly to be removed from the messaging list.

8. Help

For assistance, reply with "HELP," call us at 248-554-1313 or email us at info@familyfirstdoctors.com

9. Standard Messaging Disclosures

Message frequency may vary. Message and data rates may apply. You can opt out of SMS messages at any time by replying "STOP," and you may reply "HELP" for assistance or contact our office directly for support